

Warranty deck equipment

Warranty

The warranty is valid three years from the date of approved commissioning of deck equipment. The warranty is only valid if annual control is performed by SHM and recommended parts are replaced by SHM or an authorized company approved by SHM.

Annual control

Any component failure attributable to faulty materials or workmanship during manufacture will be rectified free of charge. The warranty is valid to the date after annual control when the component is replaced.

What is not covered

The warranty does not cover components or parts which are replaced during annual control or regular service (unless the work is required as a direct consequence of manufacturing defects). This applies to:

- parts replaced as a result of natural wear and tear, including, but not limited to oil, filters, hoses, fuses.
- replacement of band brake liners or other friction parts caused by normal wear and tear is not covered, however the warranty applies if the cause is manufacturing defects
- The warranty does not cover electrical components that are placed in a way that exposes them to seawater and corrosive environments, making them unable to be protected from damage

SHM will not cover any claims if:

- the warranty holder has failed to report the defect
- the warranty holder, despite SHM efforts, has not made it possible for SHM to immediately replace the part

SHM is not responsible for any repair or replacement of components caused by:

- normal wear and tear
- any defect caused by incorrect maintenance and/or repairs and/or modifications on the equipment which are not carried out in line with SHM's repair and service procedures
- damage or faults caused during maintenance, including the use of improper fuel, additives and lubricants
- damages caused by neglect, accident or wrong use of the equipment
- damages caused by any contamination in hydraulic or lubrication system after commissioning
- all modifications on the equipment or components, including but not limited to, software and control system, which is not authorized by SHM

SHM are not responsible for the costs of any related expenses or losses which may arise as a result of the defect, including but not limited to, rental cars, hotels, taxis, lost time, inconvenience and lost profits, revenue or consequential losses.